



## Storage & Fulfilment Services

### Goods In Receipt

Cost to receive, count and put away stock in the warehouse.

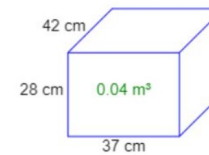
New products are £4 to set up on our system. This includes weigh, measure and allocate delivery service.

Type	Box	Pallet	20ft Container	40ft Container	40ft HQ Container	New Item
Price £	£1.00	£8.00	£180.00	£280.00	£320.00	£4.00

### Storage Services

The storage of stock in our warehouse is charged per cubic meter per week. For example:

m <sup>3</sup> per week
£2.93



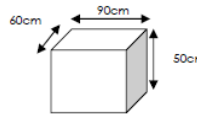
### Fulfillment Charges

Fulfillment rates (FF) are per item rates.

For bulky items we charge the greater of the volumetric or actual weight. For example:

Dimensions are 90x60x50cm  
5000

Volumetric weight 54Kgs



For example: declared weight of 25Kg

Therefore the volumetric weight applies

Items need to be within the maximum (cm) and volumetric or actual weight.

Category Number	Category Name	Packaging	Example Product	Max (cm)	Volumetric or Actual Weight	FF Rate (GBP)
CAT1	Shipping Label Only - Small	Item is in a box and ready to ship	Coat Hook	40	Less than 5 kg	£0.98
CAT2	Shipping Label Only - Medium	Item is in a box and ready to ship	Shelf	60	More than 5 kg	£1.29
CAT3	Shipping Label Only - Large	Item is in a box and ready to ship	Drawers	100	More than 10 kg	£2.33
CAT4	Shipping Label Only - Oversize	Item is in a box and ready to ship	Cabinet	220	More than 20 kg	£4.32
CAT5	Standard - Small	Non breakable. We pack in a box ready to ship	Metal Coat Hook	40	Less than 5 kg	£2.94
CAT6	Standard - Medium	Non breakable. We pack in a box ready to ship	Metal Shelf	60	More than 5 kg	£3.98
CAT7	Standard - Large	Non breakable. We pack in a box ready to ship	Metal Drawers	100	More than 10 kg	£5.04
CAT8	Standard - Oversize	Non breakable. We pack in a box ready to ship	Metal Cabinet	220	More than 20 kg	£7.09
CAT9	Fragile - Small	Easy to damage. We protect & pack ready to ship	Ceramic Bowl	40	Less than 5 kg	£5.08
CAT10	Fragile - Medium	Easy to damage. We protect & pack ready to ship	Small Lamp	60	More than 5 kg	£6.19
CAT11	Fragile - Large	Easy to damage. We protect & pack ready to ship	Mirror	100	More than 10 kg	£8.03
CAT12	Fragile - Oversize	Easy to damage. We protect & pack ready to ship	Glass Cabinet	220	More than 20 kg	£14.12

## Delivery Services

Upon receipt to our warehouse new products will be allocated the relevant delivery service depending on the packaged weight and volume.

Only DHL Parcel can accept items over the maximum weights and dimensions stated. See the Out Of Gauge charges that are in addition to the base rate.

Service	Maximum Weights & Dimensions	FF Rate (GBP)	Highlands & Islands
Hermes Packet, less than 1kg (3-7 days)	Max Length 1.2 m, Max Girth 225cm (Length x 1 + Width x 2 + Depth x 2)	£2.69	-
Hermes Packet, 1-2kg (3-7 days)	Max Length 1.2 m, Max Girth 225cm (Length x 1 + Width x 2 + Depth x 2)	£2.94	-
Hermes Parcel, 2-15kg (3-7 days)	Max Length 1.2 m, Max Girth 225cm (Length x 1 + Width x 2 + Depth x 2)	£4.09	-
Yodel Xpect, 2 Hour delivery window (3-7 days)	Max box weight 30kg, Max box length 120cm, Max total size 0.23m <sup>3</sup>	£4.77	£7.59
DHL Parcel, 1 Hour delivery window (3-7 days)	Max box weight 30kg, Max box length 140cm, Max two sides 80cm, Volumetric <30kg	£5.94	£23.08
Next Day Delivery (DPD or DHL)	DHL if over: Max box weight 30kg, Max box length 100cm	£8.66	-
Kinetic Logistics (14 days)	Large & Fragile items. One & Two Man Service	POA	-
<b>Oversized Charges</b>			
DHL Parcel Out Of Gauge	Two sides of 80cm or more/Requires more than one person to lift due to weight or size	£6.50	-
DHL Parcel Out Of Gauge	Long Length of 1.4m or more	£6.50	-
DHL Parcel Out Of Gauge	Single parcel actual weight exceeding 30kg	£13.00	-
DHL Parcel if Volumetric Weight is over 30kg	For bulky items DHL charge the greater of the volumetric or actual weight	Over 30 Kg £0.42 per kg	£1.24 per kg

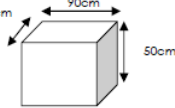
Out Of Gauge charges that are in addition to the base rate. Eg: 145 x 60 x 30cm Base rate £5.94 + Long Length £6.50 + Volumetric Weight 52.2kg (22.2kg x £0.42) = £9.32. Total £21.76

For bulky items DHL charge the greater of the volumetric or actual weight. For example:

Dimensions are 90x60x50cm  
5000

Volumetric weight 54Kgs

For example: declared weight of 25Kg  
Therefore the volumetric weight applies



## Returns

The return of stock in our warehouse is charged per item. The item will be checked for damage and put back to stock. Photos of any damage will be supplied so the item can be sold.

<b>Restocking fee</b>
£10.00

## Disposal of Items

The disposal of stock from our warehouse is charged per item.

Items	Max (cm)	Volumetric or Actual Weight	Rate (GBP)
Small	40	Less than 5 kg	£2.72
Medium	60	More than 5 kg	£5.12
Large	100	More than 10 kg	£7.11
Oversize	220	More than 20 kg	£9.48

All prices quoted exclude VAT that will be charged at the standard rate of 20%